

Arvados - Bug #14507

[controller] database ping failed

11/19/2018 02:57 PM - Peter Amstutz

Status: Resolved	Start date:
Priority: Normal	Due date:
Assigned To:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version: 2018-11-28 Sprint	
Description	
(update) Seems to be a configuration problem #14508	
CWL jobs are failing with this:	
ApiError: <HttpError 403 when requesting https://4xphq.arvadosapi.com/arvados/v1/container_requests?alt=json returned "database connection error">	
Here's the relevant log:	
Nov 19 14:48:18 4xphq.arvadosapi.com arvados-controller ³¹⁴⁸³ : { "RequestID": "req-i7f0fqu8xkbbf313sh9r", "level": "info", "msg": "request", "remoteAddr": "127.0.0.1:14874", "reqBytes": 2770, "reqForwardedFor": "144.121.5.198", "reqHost": "4xphq.arvadosapi.com", "reqMethod": "POST", "reqPath": "arvados/v1/container_requests", "reqQuery": "alt=json", "time": "2018-11-19T14:48:18.229777247Z" }	
Nov 19 14:48:18 4xphq.arvadosapi.com arvados-controller ³¹⁴⁸³ : { "RequestID": "req-i7f0fqu8xkbbf313sh9r", "error": "pq: password authentication failed for user \"root\"", "level": "error", "msg": "postgresql connect succeeded but ping failed", "remoteAddr": "127.0.0.1:14874", "reqBytes": 2770, "reqForwardedFor": "144.121.5.198", "reqHost": "4xphq.arvadosapi.com", "reqMethod": "POST", "reqPath": "arvados/v1/container_requests", "reqQuery": "alt=json", "time": "2018-11-19T14:48:18.413792406Z" }	
Nov 19 14:48:18 4xphq.arvadosapi.com arvados-controller ³¹⁴⁸³ : { "RequestID": "req-i7f0fqu8xkbbf313sh9r", "level": "info", "msg": "response", "remoteAddr": "127.0.0.1:14874", "reqBytes": 2770, "reqForwardedFor": "144.121.5.198", "reqHost": "4xphq.arvadosapi.com", "reqMethod": "POST", "reqPath": "arvados/v1/container_requests", "reqQuery": "alt=json", "respBytes": 41, "respStatus": "Forbidden", "respStatusCode": 403, "time": "2018-11-19T14:48:18.413870566Z", "timeToStatus": 0.184078, "timeTotal": 0.184089, "timeWriteBody": 0.000012 }	
The operative error messages seem to be	
pq: password authentication failed for user \"root\"	
and	
postgresql connect succeeded but ping failed	
Perhaps connections in the db connection pool are going stale?	

History

#1 - 11/19/2018 02:57 PM - Peter Amstutz

- Status changed from New to In Progress

#2 - 11/19/2018 02:59 PM - Peter Amstutz

- Description updated

#3 - 11/19/2018 03:02 PM - Peter Amstutz

- Description updated

#5 - 11/19/2018 03:29 PM - Peter Amstutz

- Description updated

#6 - 11/19/2018 04:06 PM - Peter Amstutz

- Status changed from *In Progress* to *Resolved*

#7 - 12/03/2018 10:45 PM - Tom Morris

- Release set to 14